

2025 Supportive Housing Program Report

1,270

clients received

10,899 hrs

of direct clinical case management services

Homelessness prevention services prevented over

99.6%

of residents from being evicted

Homelessness prevention services kept

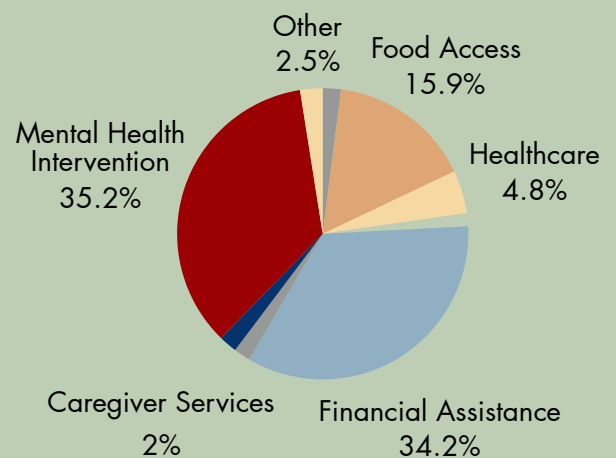
203

formerly homeless individuals housed

633

residents

improved their health stability



Inspiring residents to connect!

A client was feeling deeply isolated and was struggling with his mental health. He shared that he felt lonely and unwelcome in his own home, and disconnected from the people around him. Reaching out for professional support felt especially daunting, he had heard discouraging stories about therapy and wasn't sure it could help him.

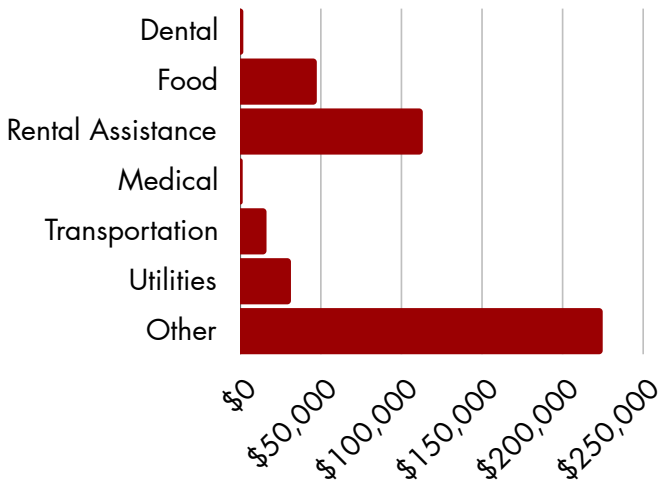
Over several conversations with one of our SHP social workers, he was able to openly explore his concerns and weigh the pros and cons of individual therapy. Together, they took the time to find a therapist who truly felt like the right fit, someone who specializes in his diagnosis and accepts his insurance.

After just a few weeks of consistent sessions, meaningful changes began to emerge. He started reconnecting with hobbies he once enjoyed, rediscovering pieces of himself that had felt out of reach. And just last week, he shared something that made us all smile: he's made a friend at the property and finally feels more comfortable and at home where he lives.

Clinical Case Management Services Provided

Service:	Residents Impacted
Adult Personal Assistance	288
Advocacy	10,406
Assessment	8,374
Benefits, Entitlements & Insurance	3,875
Conflict Resolution	2,152
Counseling Services	2,068
Crisis Intervention	3,146
Domestic Violence Prevention	230
Legal Assistance	1,543
Food & Nutrition	1,382
Medical Equipment	176
Mental Health	1,929
Needs Assessment	1,045

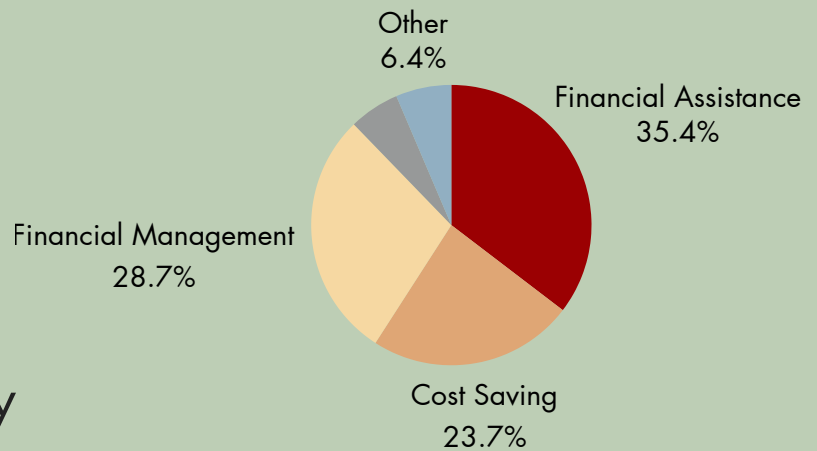
Service:	Residents Impacted
Employment or Education	899
Family Support	3,250
Financial Support	3,687
General Referrals	4,548
Health Services	1,657
Homelessness Prevention	10,581
Housing Placement	1,950
Independent Living	3,884
Outreach	5,187
Service Coordination	11,382
Substance Abuse Support	182
Translation & Interpretation	1,209
Transportation	630



Residents received
\$436,776
 in direct financial assistance

670
 residents

achieved financial stability



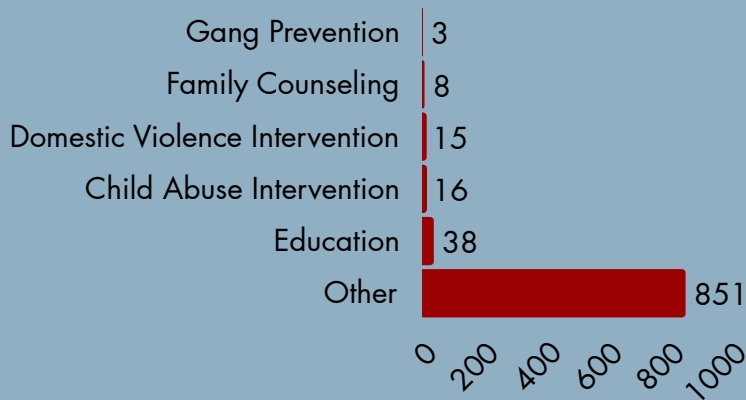
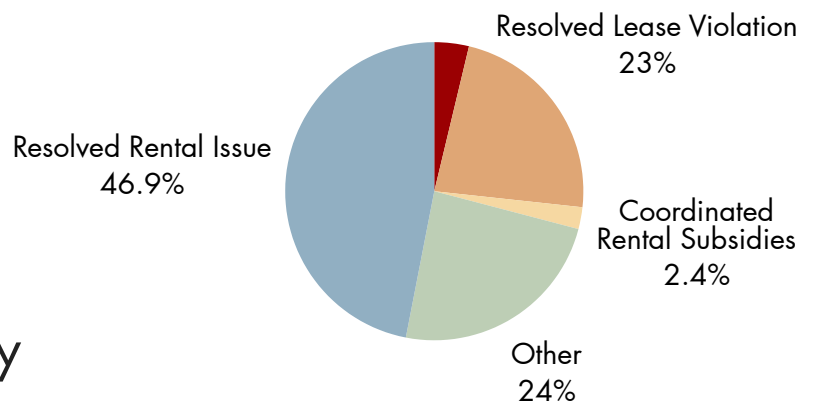
Empowering residents to overcome!

After more than a decade of sleeping in his car, Alberto found himself with a place he can finally call home at El Patio Hotel. Ten years ago, Alberto lost his construction job and his housing with it. What was thought to be a temporary setback became years of uncertainty, that were spent living out of his vehicle and longing for the simple comfort of a real bed. Through it all, he was able to support himself by offering gardening and landscaping services to local business, working hard even when it wasn't enough to secure a home of his own.

Thanks to a collaborative effort between Ventura County and the City of Ventura, Alberto was connected to El Patio Hotel, located just a couple blocks from where he had been parking his car and right next door to one of the businesses he had been helping maintain. Just two months later, Alberto was welcomed into his new home and today, Alberto is thriving. He has built friendships, rediscovered a sense of stability, and regained confidence in his future. He still lends a helping hand next door and can often be found tending the garden at El Patio, caring for the space he proudly calls home.

801 residents

achieved housing stability



1,033 residents

improved family stability

Residents **achieving** stability!

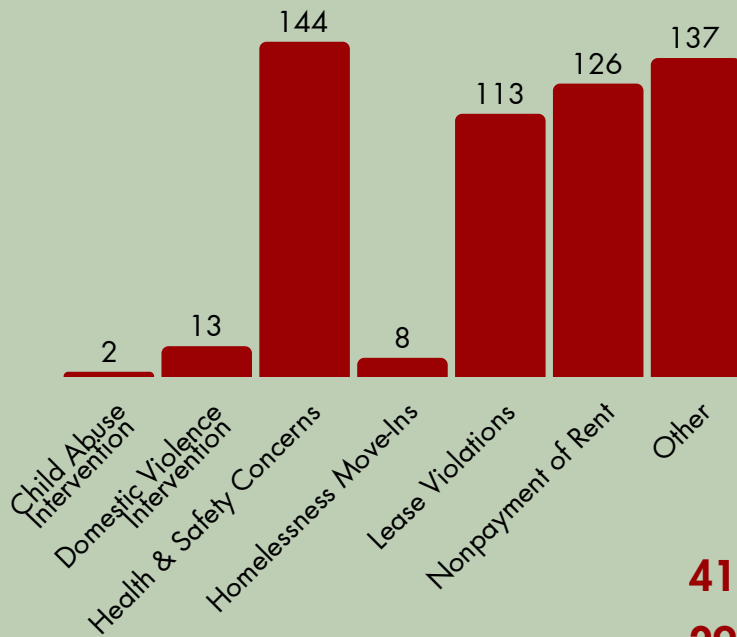
A resident approached the onsite social worker requesting a meeting. He shared that his wife had spent nearly two months at UCLA, where she was receiving critical treatment for a serious heart condition. This surgery was just one of many she had undergone, and the ongoing medical challenges had taken a significant emotional and financial toll on their lives. Since he had stopped working to care for her, their household income had disappeared, and their pantry was now completely empty. He reached out for help applying for food stamps, hoping to secure even a small measure of stability during this difficult time.

Understanding the urgency, the social worker accessed our Resident Assistance Fund to provide \$500 in immediate support for food. Their relief was palpable, and they expressed heartfelt gratitude to the onsite social worker, People's Self-Help Housing, and the Supportive Housing Program for offering support when they needed it most.

\$394,890



value of services provided annually to 92 Cencal-Cal clients



543 referrals

received for assistance

41 Adult protective services reports filed

29 Suspected child abuse reports filed

Residents **thrive** with support!

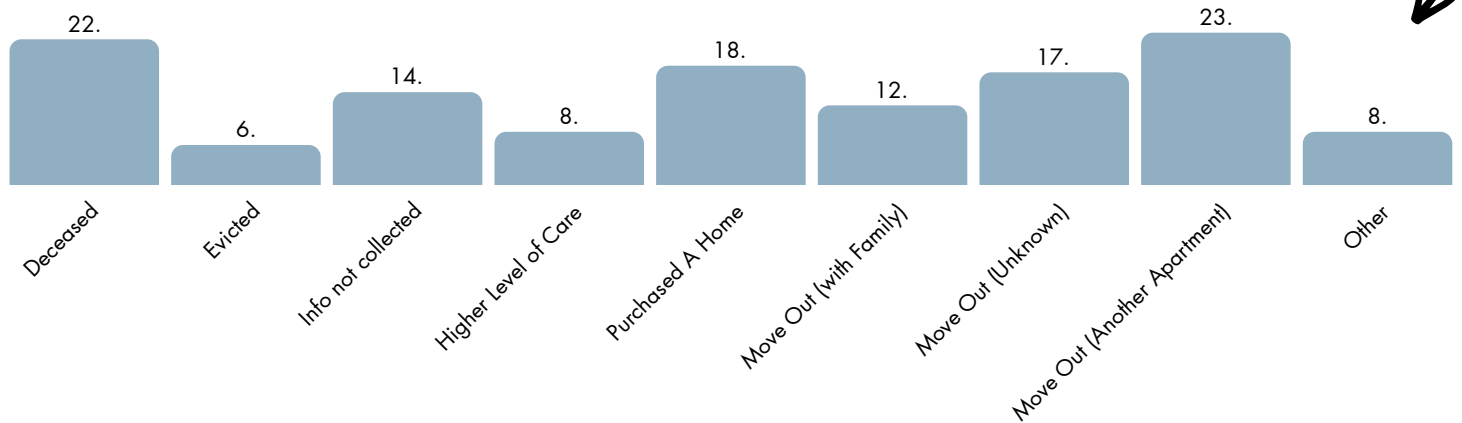
When this father and his three young sons arrived at one of our units, they came with almost nothing but the clothes on their backs and determination to start over. As a single father, he carried the full responsibility of providing for his family, working tirelessly to create stability for his boys. Concern arose when the youngest child shared that he was struggling to sleep while attending his school program.

A social worker reached out to the father, and he completed a thorough needs assessment, uncovering how little the family had after their transition. From there, our team began reaching out to community partners, advocating on the family's behalf, and coordinating resources to help meet their most basic needs. All three boys now have beds of their own, providing comfort and rest they had been missing. The family also received a living room set with a table, small dining set, and access to both community and government food resources.



212
new client intakes

128
residents discharged



Residents received
1,631
referrals to outside agencies

5 CITIES HOMELESS COALITION • 211 • ACHIEVEMENT HOUSE • ALPHA • AMDAL • AMERICAN JOB CENTER • APS • AREA AGENCY ON AGING • BEHAVIORAL WELLNESS • BLOOM AGAIN • CALFRESH • CAPSLO • CALM • CALIFORNIA TELEPHONE ACCESS PROGRAM • CARES • CATHOLIC CHARITIES • CHC • COMMUNIFY • COUNTY MENTAL HEALTH • CWS • DSS • FAMILY SERVICES AGENCY • HOUSING AUTHORITY SANTA BARBARA • HOUSING AUTHORITY OF SAN LUIS OBISPO • FOOD BANK • HOUSING IS KEY • IHSS • ACCESS CENTRAL COAST • LIFE STEPS FOUNDATION • LOS OSOS CARES • MEALS THAT CONNECT • NEIGHBOR AID • MONEY MANAGEMENT INTERNATIONAL • WOMENADE • LOAVES & FISHES • LTC OMBUDSMAN • SALVATION ARMY • RIDE ON • SHERIFF'S OFFICE • ST. PATRICK'S • ST. VINCENT'S • TMHA • THE LINK • TRI-COUNTIES REGIONAL CENTER • UNITED WAY • UNITY SHOPPE • VETERANS AFFAIRS • VENTURA TRANSIT • VETS HELPING VETS • YMCA