

## 2018 – 2019 ANNUAL REPORT

SERVING CALIFORNIA'S CENTRAL COAST SINCE 1970





## A Message from Board Chair DAVE GUSTAFSON

On behalf of the Board of Directors of Peoples' Self-Help Housing, I am happy to present to you our Annual Report for the 2018–19 fiscal year. There is much here to see and to learn about our organization and staff, our mission, our partners and supporters, and our rental and self-help home ownership developments.

Most importantly, please focus on the smiling faces of our clients. What is palpable to me is the happiness, relief and pride they exhibit that come from having a secure and affordable home in the midst of our national, existential affordable housing crisis.

They may have proudly done much of the construction labor on their single-family home in our self-help housing ownership program and been counseled by our staff in household finances and ongoing maintenance.

They may have come from an overcrowded and substandard rental unit to one of our well-maintained and well-managed properties, where their tenancy is augmented by supportive services delivered by our social workers or by our "School Begins at Home" after-school learning centers (at several of our properties) that help the next generation close the educational opportunity gap faced by many lower-income kids, with the help of our educators.

They may have come straight from the streets to safe and secure developments and services that are literally life-saving.

This work is not easy. Addressing critical social needs that don't receive adequate resources never is. But we are blessed with a staff of mission-driven and talented folks. Increasingly, our reputation and track record attract the bright and energetic, committed to social justice work. Our President & CEO, John Fowler, has strengthened and deepened our leadership team, preparing us for being even better at adapting to the shifting sands of housing policy and market conditions. I am happy to say the organization is in very good hands.

Our Board of Directors provides guidance and goal definition from a base of mission commitment, technical skills, and leadership, and our strength and commitment continues to grow.

Board and staff will engage in the formulation of a new strategic plan in FY 2019–20, one that will take into account the fiscal and regulatory impediments that constrain our mission, and one that is collaborative and fiscally responsible. I am confident that it will be well-reasoned and ambitious and ultimately successful.

### **TABLE OF CONTENTS**

- 3 A Gift for Generations
- 5 In Development
- 7 Under Construction
- Welcoming Communities
- **13** Caring Neighborhoods
- 15 A Culture of Learning
- 17 People of Peoples'
- **18** Financials
- 19 Building More Together



### 2018-19 LEADERSHIP

#### **BOARD OF DIRECTORS**

Chair | Dave Gustafson Vice Chair | Charles Frui Jolie Ditmore Dieter Eckert, MD Scott Fina Jose Flores Vito Gioiello Tensie Hernandez Shelly Higginbotham Paula Johnson Rob Pearson Karol Schulkin, MSW Nick Tompkins

#### **EXECUTIVE TEAM**

President & CEO | John Fowler, CPA

Executive Vice President | Kenneth Trigueiro

Chief Operating Officer | Joe Thompson, MSW

Chief Financial Officer | Griffin Moore

#### **SENIOR MANAGEMENT**

Morgen Benevedo Multifamily Housing Development

Todd Broussard
Construction

Gillian Cole-Andrews
Communications &
Resource Development

Anna Corbett-Miller Property Management

Monica Demalleville Accounting & Finance

Sheryl Flores **Home Ownership**  Davis Foley Technology

Rick Gulino, LCSW
Resident Services &
Neighborhood
Development

Alejandra Mahoney **Education** 

Nicole Ramos
Human Resources

Annette Schlosser
Administration

Mark Wilson, CPA
Multifamily Housing
Development

## A Message from President & CEO JOHN FOWLER



This year we are celebrating the 1,200th home completed through our self-help program. Representing a nearly half century of achievement from owner-builders, these inspiring individuals are at the very heart of our work, indeed the origin of our organization. The building of one's own home is a millennia-old tradition and whenever I visit the construction sites, where each weekend families and groups of friends invest their "sweat equity" (for a minimum of 40 hours, and all on top of their regular jobs and responsibilities), I am astonished not just at their commitment and tenacity but at their technical know-how and level of craftsmanship.

Most people who enter into these projects come with zero idea of how a house is built. But when they emerge, many months later, tired but exuding confidence and with the key to their brand new home, they have become adept at trenching, expert in tiling and more than a dab hand with a hawk and trowel. They, and their teams of supporters who have stood beside them cooking meals, helping with babysitting and swapping shifts, are rightfully immensely proud of their newfound skills and their incredible achievement.

Over the decades that we have been offering the self-help building program, after completion, very few of these homes have changed ownership. They have overwhelmingly stayed with the people who built them demonstrating figuratively and literally how they have become the very foundation of family life. As I was told a few months ago by new owners at one of our heartwarming key ceremonies, "We didn't do it for ourselves, we did it for the next generation. It's our gift to our children."

I often drive by self-help neighborhoods completed decades ago and marvel at how they have fared. Pride in ownership is still very much evident through well-maintained landscaping and property upkeep, but the homes themselves, once all alike, have developed their own character. Now in established neighborhoods, some yards ring with laughter coming from swing sets and smoke from barbecues, while others are places of respite and relaxation with pergolas and porches. Some driveways sport gleaming trucks hinting at newfound prosperity, while others suggest ability to vacation, to run businesses, and, from the proudly displayed bumper stickers, to see their children attend a great university.

All these signs point to the owners not just contributing to an economy, but participating in it. But along with the tangible financial benefits of hard-earned income being invested rather than spent on rent, the stability of a home of one's own also brings societal benefits to the community as a whole. It promotes a healthier population, allows for greater civic participation, leads to less crime, contributes to a decreased need for public assistance, develops a sense of belonging, and simply lets you get to know your neighbor.

Stability does many things, but perhaps one of the things that I notice most as I drive through a self-help neighborhood, vicariously participating in those oaky barbecues, the upcoming camping trip or the prospect of the college graduation, is that it gives the roses time to wind themselves around the door.

## A GIFT FOR GENERATIONS

For nearly fifty years, PSHH has been helping families realize the American Dream: the empowerment of owning a home. This amazing program leverages time, effort ("sweat equity"), and neighbors working alongside each other, to transform their hard work into the investment of a lifetime. This year, the Home Ownership Program reached a milestone – the 1200<sup>th</sup> home! Follow our journey to this significant achievement and the highlights along the way!











1,200<sup>th</sup> Home

#### 1979

#### Guadalupe I

Guadalupe

One of PSHH's earliest milestones, Guadalupe I marked PSHH's first self-help build in Santa Barbara County. Financed in part by the USDA Office of Rural Development, this beautiful new construction tract gave 34 low to very low-income families the gift of a safe, welcoming place to call home and in which to build a stable future for their loved ones.

#### 1989

#### Villa Campesina

Moorpark

Marking PSHH's expansion into Ventura County, Villa Campesina gave 62 low-income families an opportunity of a lifetime. Made possible by funding from the USDA, HUD, the County of Ventura, and a California HCD State Farmworker Housing grant, these homes helped low-income, working families achieve their dreams of becoming homeowners and set them up for future success.

#### 2004

#### **Cottonwood Homes**

San Miguel

The joyful key ceremony for Cottonwood Homes marked PSHH's 1,000<sup>th</sup> owner-builder family move into a self-help neighborhood. For the 46 low-income families who worked together on their homes, the gift of home ownership is one that will be passed on to future generations. This neighborhood, once completed, was beautified with the planting of donated apple trees.

#### 2019

#### **Mission Gardens**

San Miguel

The second group at PSHH's Mission Gardens neighborhood in San Miguel included our greatest milestone yet - the 1200th home! This division also included the first little library in a self-help community, with English and Spanish books available. This group consisted of nine owner-builder households, including 11 children and two single women.

3

### **COMING FULL CIRCLE**

Building the "self-help way" has become a family affair for Kehtzia and many of her immediate relations. Prior to qualifying for the program, her family lived in a small one-bedroom home, one which over time had been shared with aunts, uncles, cousins — six other families in all.

Knowing the immense commitment needed to build a home, the familicame up with a joint plan of action and applied for PSHH's Home Ownership program. During the building process, family members tool turns at the work site and helping out in one another's homes. When one was digging trenches for the utilities, another would be babysitting; when one was plastering, another would be preparing meals for the group. In this way, every family member helped out and in 2004 Kehtzia, age 11, moved into her new home in San Miauel's Cottonwood division.

This early, stable start stood Ketzhia, and PSHH, in good stead over the years. It allowed her to volunteer at PSHH's Canyon Creek Apartments Learning Center, helping children in math and literature, and led her to earn a B.S. in Human Resources from Stanislaus State University.

Most recently Kehtzia has brought her talents to PSHH's HR Department, providing invaluable knowledge in recruitment. Over the years, Kehtzia's family have built six homes between extended family members, truly proving through this amazing joint effort that "it takes a village."

"It truly feels like my life has come full circle. I get to work for the organization that gave my parents, aunts, and uncles a leg up in the world, and helped me achieve my dream of being a first-generation Mexican-American college araduate!"

### **HOME OWNERSHIP HIGHLIGHTS:**

50,270
Hours of
"Sweat Equity"

10
Households
Moved In

20
Fruit Trees
Planted



## IN DEVELOPMENT

A PSHH home comes in many different styles and sizes. From studios and apartments to townhomes, we build affordable housing for working families, seniors, veterans, those living with disabilities, and the formerly homeless. You can find our neighborhoods in counties along the Central Coast of California. We currently own and manage over 1,900 rental units, providing welcoming environments for over 5,000 residents whose health, well-being and career success is important to us.



#### **HEATH HOUSE**

SANTA BARBARA COUNTY

Location: 18 East Sola Street, Santa Barbara

**Population:** Formerly Homeless

Unit Count: 7

Construction Type: Rehab

**Amenities:** Supportive Services



#### **TEMPLETON PLACE II**

SAN LUIS OBISPO COUNTY

**Location:** 1035 Petersen Road, Templeton

**Population:** Formerly Homeless, Seniors

Unit Count: 36

Construction Type: New

Amenities: Onsite Parking, Community Center,

Supportive Services



**ISLA VISTA** 

SANTA BARBARA COUNTY

Location: 6660 Abrego Road, Goleta

**Population:** Families, Farmworkers

**Unit Count:** 56

Construction Type: Rehab

**Amenities:** Onsite Parking, Community Room, Community Kitchen, Children's Play

Area, Supportive Services

### FROM CONCEPT TO OCCUPANCY

The development of affordable housing is a delicate balance with many competing demands. At PSHH, we don't just build affordable houses, we build well-designed and beautiful spaces that our residents are proud to call home.

The design of our neighborhoods goes far beyond just us as the developer and our design team. Our starting place is always with the collective goals of our regulatory partners, our multiple and generous funders, the host neighborhood, and of course with our future residents in mind

Our skill and collaborative experience informs every aspect of the project from concept to occupancy. It guides us towards not just the best product possible but with sensitivity towards the perspectives of all of our stakeholders.

With California in the midst of a housing crisis, we want to build as quickly as possible but never at the expense of quality, relationships, or final design.

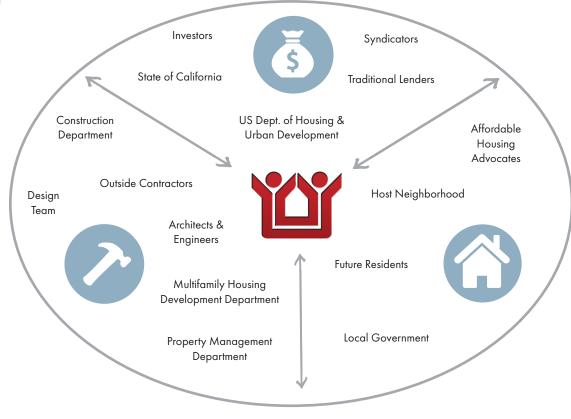
## MULTIFAMILY HOUSING DEVELOPMENT HIGHLIGHTS:

**31,200**Miles Driven for Project Development

\$5,700,000
Received in
Project
Financing

75 Community Meetings Attended





It takes an entire community of stakeholders to create a new PSHH neighborhood.

## UNDER CONSTRUCTION

#### COMPLETED

#### **ROLLING HILLS II**

TEMPLETON, SAN LUIS OBISPO COUNTY

Rolling Hills II added 30 rental units to the existing Rolling Hills development, including four ADA-accessible apartments and a first-floor with all ADA adaptable units. This new complex will serve households that earn up to 60% of the area median income and includes new laundry facilities, a barbecue area, playground, and access to the existing community center and site-based services.



#### CASAS DE LOS CARNEROS

GOLETA, SANTA BARBARA COUNTY

This 70-unit complex is the affordable-housing component integrated in The Village at Los Carneros, a new Master Plan development by Comstock Homes. CDLC residents enjoy and utilize amenities such as a community center, learning center, community gardens, outdoor recreation space, playground, half basketball court and laundry facilities.



#### VILLA LA ESPERANZA

GOLETA, SANTA BARBARA COUNTY

Villa la Esperanza Apartments in Goleta was rehabilitated, bringing the total units up to 83. The rehabiliation included a new learning center, the Frank Renda Community Room, a community kitchen, laundry facilities, two playgrounds and barbecue area. The project also focused on energy-saving improvements, including a synthetic turf, "smart" water controls, a new drip irrigation system, and replacement of lighting with energy-saving LED fixtures.



#### LOS ADOBES DE MARIA III

SANTA MARIA, SANTA BARBARA COUNTY

This third development in the Los Adobes de Maria community is PSHH's first Leadership in Energy and Environmental Design (LEED) Platinum project and features 34 units with environmentally friendly and energy-efficient systems. Housing is exclusively for families earning a substantial portion of their income from agricultural employment. Property services include site-based educational programming with after-school tutoring for grades K-8, support for those bound for college and workforce readiness programs for adults.



#### **COMING SOON**



#### SIERRA MADRE COTTAGES

SANTA MARIA, SANTA BARBARA COUNTY

Connected by walking paths, this more than two-acre development in Santa Maria was developed in collaboration with Bethel Lutheran Church and, when completed, will house residents age 62 and over. It is conveniently located near services, shopping, public transportation, and recreation facilities. The property will provide a community center, communal garden, and energy efficient features such as increased insulation and tankless water heaters. Additionally, residents will be able to access onsite supportive services at no cost.



#### **GUADALUPE COURT**

GUADALUPE, SANTA BARBARA COUNTY

Guadalupe Court will provide affordable housing for farmworkers and their families in the City of Guadalupe and will be the first LEED-certified property in the city. This three-acre site is transforming into a community with 38 rental units, and includes a courtyard, barbecue area, playground, and community center. Once complete, residents will have access to many of PSHH's site-based programs such as after-school tutoring and college prep.

### PIPELINE PRIMER

On any given day you can find our development teams kicking the dirt on raw land, our in-house realtors scouring the MLS for new opportunities, and our project managers checking their calculations and submitting funding proposals. All, some, or none of those activities can result in a project making it onto the famous "MHD Whiteboard" and officially into "The Pipeline."

From scoping, feasibility and programming through all the phases of financing, permitting and construction, the length of time a project takes to make it through The Pipeline is dependent on many things. When sellers are willing, financing readily available and stakeholders in accord, the time from concept to lease-up can be measured in just a few short years. But when competition for resources – land, water, funding, labor – collide, those years can turn into decades.

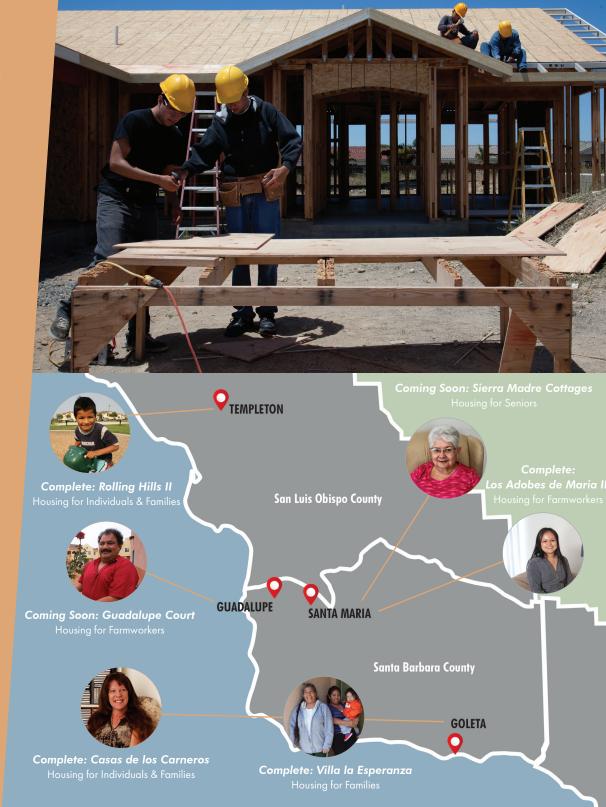
The development of a project can cost hundreds of thousand of dollars before even one shovel has turned one clod of soil. As a nonprofit, albeit one with great capacity and skill we steward those pre-development investments of time and expertise very carefully. Nearly fifty years of experience has taught us that to get a project into The Pipeline takes more than just community need, of which there is an abundance. It takes leadership, vision, faith from our financial partners, and yes...a little bit of luck!

#### **CONSTRUCTION HIGHLIGHTS:**

All Electric
Project Permitted
by PSHH

LEED Platinum
Certified Project
Completed by
PSHH

1st
Project Using
Precut Lumber
Completed by
PSHH



## WELCOMING COMMUNITIES

This year was packed with innovation and growth for PSHH's Property Management team (previously The Duncan Group). The department executed four new property lease-ups and developed a creative new policy providing temporary relocation assistance to residents experiencing uninhabitable living environments due to flooding, fire, or other adverse occurrence. When a disaster occurs, this policy will help mitigate some of the stress experienced by our residents.

#### INNOVATIVE COLLABORATIONS

A new partnership with CAPSLO is increasing outreach and support to the homeless population in San Luis Obispo. PSHH staff are now available onsite at the 40 Prado Shelter during their busiest hours, providing information about affordable housing opportunities, supporting clients with the PSHH application process, and answering housing-related questions.

PSHH also joined forces with Transitions Mental Health Association (TMHA) as an Employer Partner. Through this partnership, TMHA can refer candidates to PSHH job-training opportunities. The program allows for on- the-job support by a TMHA coach as well as up to three months of employee wage reimbursement.

#### PROPERTY MANAGEMENT HIGHLIGHTS:

#### **DISTINGUISHED PROPERTIES AWARDS**

The Distinguished Properties Award measures each PSHH property quartely on a number of key performance indicators (compliance, financial, maintenance, etc.). These awards recognize property management and encourage all PSHH properties to continue going above and beyond for our residents!

Quarter 1 Winners (January - March) Quarter 2 Winners (April - June)

#### Gold Awards

Pacific View Apartments | Morro Bay Sequoia Apartments | Morro Bay South Bay Apartments | Los Osos

#### Silver Awards

Casas Las Granadas | Santa Barbara Los Adobes de Maria I | Santa Maria Schoolhouse Lane | Cambria Victoria Hotel | Santa Barbara

#### Gold Awards

Jardin de las Rosas | Santa Barbara Lachen Tara Apartments | Avila Beach

#### Silver Awards

Casas de las Flores | Carpinteria Casas las Granadas | Santa Barbara Chapel Court | Carpinteria Los Adobes de Maria I | Santa Maria Pacific View Apartments | Morro Bay Sequoia Apartments | Morro Bay Storke Ranch Apartments | Goleta Victoria Hotel | Santa Barbara













## We build

affordable homes with site-based services that offer opportunities to change lives and strengthen communities on the Central Coast of California.

The Mission of Peoples' Self-Help Housing





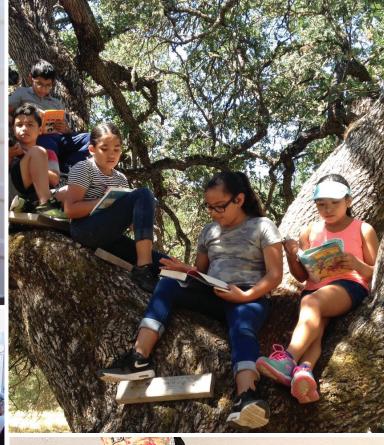












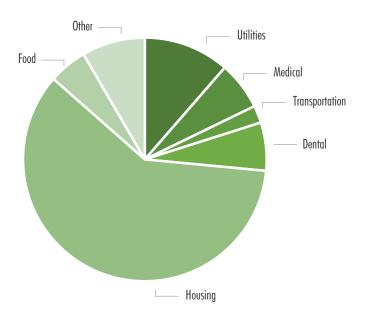




# CARING NEIGHBORHOODS

Residents of our supportive housing have access to a network of resources and programming designed to promote health, well-being, and community engagement. Through nearly 40 partnerships, PSHH provides residents with health and wellness resources and community enrichment programs to ensure that all residents have the tools they need to succeed.

Our team of compassionate social workers helped residents receive over \$174,600 in direct financial support. This money comes from PSHH's Resident Assistance Fund as well as grants and donations from community partners. This number represents a 46% increase in funding, compared to the previous year, demonstrating the incredible generosity of PSHH supporters.





### COLLABORATIVE LEADERSHIP

Resident Leaders from River View Townhomes in Guadalupe had the opportunity to pack their bags and buckle up for a trip, 1,300 miles away, to Great Falls, Montana!

This opportunity was hosted by a NeighborWorks partner organization and offered the opportunity to learn the operations behind their Resident Leadership program. The lessons learned on this trip will be implemented and built upon as our Resident Leaders continue efforts on their City of Guadalupe Mobility and Revitalization planning.

#### **PROUD CITIZENS**

A few years ago, Alejandro\* and his wife mentioned to their social worker that they would like to apply for citizenship but could not afford it. The social worker referred the couple to an agency that provided free legal counsel for low-income immigrants as well as waivers for low-income families to become US citizens.

Over the years, the social worker provided resources, compassionate counseling, and problem solving throughout the process. This year, their family made an appointment and successfully passed the citizenship test at no cost. Alejandro and his wife are proud to be United States citizens and PSHH residents!



#### **JUST IN TIME**

PSHH's Resident Assistance Fund came to the rescue at a critical time for Patricia\*, a senior living at Creekside Gardens in Paso Robles. Patricia had been struggling with a number of intense health issues and needed a procedure done at the Keck Hospital of USC, requiring travel and a two-night stay in Los Angeles. Being retired and living on a tight fixed income, she had no way of paying for these extra expenses and was losing hope. Fortunately, Patricia's social worker applied for money from PSHH's Resident Assistance Fund and this vital trip became possible!



#### **RESIDENT SERVICES HIGHLIGHTS:**

869
Residents
Received Case
Management

**7,554**Hours of
Direct Services
Provided

1,569
Community
Events for
Residents



#### PLANTING SEEDS OF OPPORTUNITY

Students at the Mariposa Townhomes in Orcutt joined forces with community volunteers to build their neighbors a new garden planter box. This effort, provided in collaboration with the UC CalFresh Education Program, resulted in a beautiful planted garden bed with fencing to protect from critters and squirrels. This project will bring fresh herbs and greenery directly into the homes and kitchens of residents at Mariposa Townhomes.





\*Resident names have been changed.

# A CULTURE OF LEARNING

We passionately believe that we have a moral obligation to be more than just a good landlord. Education is the key to breaking the cycle of poverty, and, for over 16 years, we have been providing a wide range of services to address the opportunity gap and support educational dreams.

At our 10 site-based learning centers, we offer after-school and college prep programming to support our youth and create pathways to career development for our adult learners. Every day our vibrant and professionally staffed classrooms are filled with residents of all ages, members of our neighborhoods who have eagerly embraced a culture of learning.

#### IN A "LEAGUE" OF HER OWN

Lizbeth Hernandez was a student in the Youth Education Enhancement Program from fifth grade until she graduated from high school. She left Los Adobes de Maria in Santa Maria to attend Mount St. Mary's University in Los Angeles. During her time there, Lizbeth



studied abroad in Spain, was a top-three finalist in the Hispanic College Quiz, and became a strong advocate for minorities. She graduated with a B.S. in Social Work and eventually returned to her roots on the Central Coast working as a College Club Coordinator for Peoples' Self-Help Housing!

Lizbeth is the first student from PSHH's Education Program to not only complete a master's-level education, but to graduate from an Ivy League school. In 2019, she received a Master of Social Work from Columbia University!

#### 10 ONSITE LEARNING CENTERS



#### SCHOLARSHIP AWARD WINNERS

Congratulations to this year's College Club Scholarship Award Winners!



**Angel Escobar**UC Merced



**Marlon Gomez-Rubalcava** Cal Poly San Luis Obispo

#### **KEEPING IT UPBEAT**

"Makin' Music Afterschool" began in early 2018 with two beginning drum classes and one beginning ukulele class at PSHH properties Los Adobes de Maria II in Santa Maria and Canyon Creek Apartments in Paso Robles, respectively. These classes were provided through generous funding from

the Infinite Music Foundation, which supports innovative, regionally-based music programs. PSHH received an additional donation from the Nora Roberts Foundation, which provided music stands and allowed the budding musicians to keep their instruments. This program has proven to be so successful with the students that it will be continued into the next academic year.



#### **EDUCATION HIGHLIGHTS:**

100% of Participating Students Accepted and Enrolled in College 90% of Enrolled Students from Low or Very Low Income Homes

244% Increase in 3<sup>rd</sup> Grade Reading Proficiency

#### **BEATING THE ODDS**

Bryan has lived at PSHH properties and participated in the Education Program since he was four years old. Throughout the years, Bryan has had to overcome a number of difficult situations, including his mother's deportation to Mexico, caring for his hearing impaired father, and navigating school while a full year younger than his fellow classmates.



Despite these circumstances, Bryan has thrived in his educational career. Upon graduation, Bryan was accepted to University of Notre Dame as a recipient of the prestigious AnBryce Scholarship. This scholarship is only offered to eight students per year and provides a full-ride scholarship as well as intensive academic support, travel opportunities, and enrichment programming to ensure success for first-generation college students.

#### **UCSB EDUCATION STUDY**

This year, software company Yardi Systems made a generous gift of \$50,000 to sponsor a third-party evaluation of PSHH's education programs. The project will measure learning outcomes among 150 children (grades K-4) who are served by the learning centers over a two-year period. Although PSHH gathers its own internal data, this is the first time it will have research completed by a third-party study of this kind.

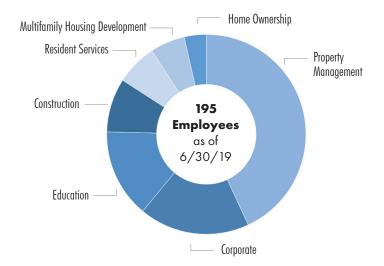
Matthew Quirk, Ph.D. at UCSB, accompanied by his team Jennifer Scheller, M.Ed and Daniel Feinberg, B.A., will be leading the research efforts through the Gevirtz Graduate School of Education's Dept. of Counseling, Clinical, and School Psychology.

The data collection portion of the project will continue into the 2019–2020 academic school year and once complete, the findings will be shared and utilized for the continued improvement and enhancement of the education program.



## THE PEOPLE OF PEOPLES'

#### WHO IS PSHH?



#### YEARS OF SERVICE

#### Over 25 Years

Monica Demalleville • Juliet Mendoza • Mark Wilson

#### Over 20 Years

Phil McClintock • Sheryl Flores • Annette Schlosser

#### Over 15 Years

Jackie Diaz • Manual Esquivel • Bob Ferrel • Librada Gallardo Alejandra Guevara de Velasco • Abel Gutierrez • Gabriela Ruiz Venny Hernandez-Contrera • Olivia Moctezuma • Mireya Rojas

#### Over 10 Years

Francisco Bazaldua • Felix Chavez • Juan Gomez • Rick Gulino Alejandra Mahoney • Christine Morrison • Maria Serna Liz Smith • Ken Trigueiro This year, PSHH's Human Resources Department brought 49 new employees into the PSHH family and was able to reduce the daysto-hire from 59 to 51 days. This is a huge feat, particularly when compared to 2017's average of 120 days-to-hire. This was due to increased brand recognition, competitive compensation and benefit packages, streamlined hiring processes, and a new HR staff member with extensive experience in staffing and recruiting.

A new 9/80 flexible work schedule was offered to all full-time staff, which proved to be a huge success, with over half of our

employees opting in. Staff on this schedule have expressed an improved ability to balance personal and professional commitments, and Human Resources continues to receive great feedback from employees and prospective candidates.



#### **EMPLOYEE OF THE YEAR**



**Elizabeth Torres** Maintenance, Carpinteria

### PRESIDENT'S AWARD



**Jackie Diaz** Maintenance, Santa Barbara

#### **SUPPORTING & REPORTING**

Working quietly behind the scenes in service to those who serve our cherished residents is a cadre of committed individuals. This year the IT department brought everyone into the Cloud, linking remote housing sites and enabling even those working internationally to access their virtual desktops seamlessly. Communications & Resource Development supported and reported on everything from five year grant opportunities, to hour by hour developing stories, and the Events team brought joy, excitement, and organization to key ceremonies, ground breakings, ribbon cuttings, staff health initiatives, and a host of seasonal gatherings.

## FINANCIALS & STATS

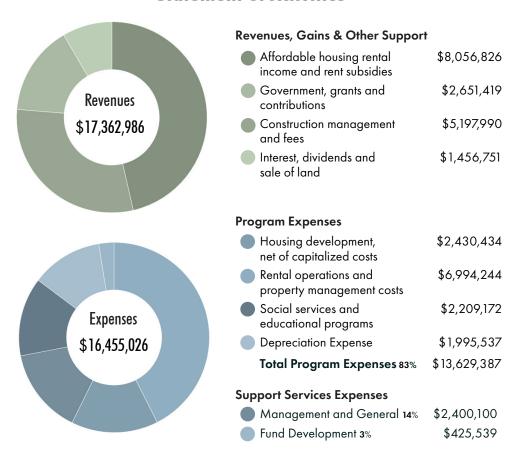
uly 1, 2018 - June 30, 2019

The careful and responsible management of the financial resources of our organization is effected through robust and strategic planning. Ensuring that existing assets are well-protected and expertly used in the fulfillment of our mission is of paramount importance. Skillfully led by board oversight, monitored by the Finance & Accounting team, and with vigorous support from Asset Management, all stakeholders can be assured that any investment in PSHH is wisely and prudently stewarded.

### **Statement of Financial Position**

Unrestricted Net Assets \$56,032,430 Temporarily Restricted Net Assets \$236,110 Permanently Restricted Net Assets \$1,669,160	\$57,937,718
--	--------------

#### **Statement of Activities**



Total Liabilities and Net Assets \$116,581,948

Net Assets 6/30/2018 \$57,029,758 Net Assets 6/30/2019 \$57,937,718

## BUILDING MORE TOGETHER

It is only through the enduring and impactful support of so many generous partners, stakeholders, donors and investors that our work has been made possible.

Thank you to each and every one of you, together we have been able to build "so much more than housing!"

### 2018-19 MAJOR PARTNERS

\$20,000 and Greater

































#### \$19,999-\$10,000

Arthur J. Gallagher & Company

City of San Luis Obispo

Alice Tweed Tuohy Foundation

Bank of America Charitable Foundation

Barbara N. Rubin Foundation

Comstock Homes

Founders Community Bank

Rabobank, N.A.

Towbes Foundation

#### \$9,999-\$5,000

Michael & Jennifer Payne

Montecito Bank & Trust

Enterprise Community Partners, Inc.

John Fowler

City of Pismo Beach

Ventura County Community Foundation

#### \$4,999-\$2,500

County of Santa Barbara

City National Bank

California Coalition for Rural Housing

Karen & Richard Heimberg

First Republic Investment Management

La Centra-Sumerlin Foundation

Bill & Brenda Loar

Anonymous

Bergantz Construction

Spurr Company

#### \$2,499-\$1,000

Anonymous

Avila Beach Community Foundation

JP Morgan Chase

The Nora Roberts Foundation

Harriet Mosson

Gillian Cole-Andrews

Anonymous

Scott Fina & Barbara Courain

Paula & Charlie Johnson

Jean Scott

Joe & Elise Thompson

Anonymous

Angela Brokaw

Culbert Construction & Plumbing

Dale Ferer-Nissenson & Mike Nissenson

Frank Schipper & Leslie Meadowcroft-Schipper

Gubb & Barshay, LLP

John & Cindy Peyton

Karol Schulkin, MSW

Martha Aitchison Siegel

Peter & Rebecca Adams

Robert & Shelly Higginbotham

Sharon Turner

Thoma Electric, Inc.

#### \$999-\$500

Monica & Dan Demalleville

Rick & Sara Gulino

Jennie Buckingham

Jerry & Alejandra Mahoney

Sheryl & Robert Flores

Anonymous

Henry Mercado

Nicole Ramos

Annette & Peter Schlosser

Carlos & Deborah Jimenez

Rigo Rodriguez

Anonymous

Anonymous

James Shammas

Morgen & Carla Benevedo

Lauren Nichols

Michael Multari & Denise Fourie

Robert Andrew Fowler Landscape Architect

Jim & Lynda Snodgrass

Adele Rosen

Alan & Carol Koch

Carroll Building Company

Dalene Eimon

Dene & Emily Hurlbert

Gene Hershberger

Janet McGinnis

Jones Hall, A Professional Law Corporation

Joseph & Dinah Lockhar

Marc & Kimberly Sargen

Marya Barr

Nipomo Community Presbyterian Church

Richard & Kate Riggins

#### \$499-\$100

Michael Burrell

Catherine Manning

Liz Smith

James & Ann Ream

Charles & Vanessa Fruit

Jean Barrows Holmes

Jose & Magdalena Flores

Ray & Dianne Gateley

Mark & Sheila Wilson

JH Douglas & Associates

Gabrielle Miller

Lucy Verlengia

Aracely Barajas

Anonymous

Anonymous

Anonymous

Jane Renahan & Michael Pearlman

Mark Rider

Anonymous

David & Nancy Gustafson

Joseph & Madeleine Johnson

Mark Henry

Rob Pearson

Joe Mangiardi II

**Anonymous** 

Anonymous

Chuck & Lois Crotser

Dieter & Gail Eckert

Frank & Erin Avila

Gabriela Heim

Hamner, Jewell & Associates

Jim Healy & Leslie Mosson

John & Julie Schutz

Lilyan Cuttler

Martin & Mary Lou Zuanich

Pam Maines

Robert & Sally Burns

Venny Hernandez-Contreras

Monica Scholl

Veronica Nunez

Shannon Kelly

Gary & Susan Gulbransen

J. Myron & Susan L. Hood

Joe & Margaret Connell

Rapoza Associates

Sheila Lodge

Ana Ramirez

Anonymous

Brittany & Michael Venia

Elizabeth Rowley

Rigoberto & Blanca Serna

Christina Bird-Holenda

Chuck & Nina Ebner

Karen Wilson

Thomas J. Keylor

Karen Page

Richard Perez

Anonymous

Ken & Gladys Trigueiro

Marc Sardella

Librada Gallardo

Sophie Marsh

Robert & Olga Harway

Carl & Teresa MacDonald

Adriana Sousa

Colleen & Jerold Best

Fred Van Wingerden

Gary & Gayle Robinson

Gretchen Hewlett

Harold M Cota

Kevin Statom & Marilee Mahoney-Stator

Kenneth Knight Consulting

Laura Capps

Lois Capps

Marilyn Mayor

Mid-Coast Fire Protection

Peter & Charis Bratt

Peter Wendel

Richard & Patricia Angel

Robert & Kathleen Copeland

Roberta Jacobs

Stacey Charrow

Terry & Jane C. Honikman

Virginia Souza

William & Carole Marks

#### IN KIND DONATIONS

Donnovan Field

Adele Rosen

Patricia Gimer

Starbucks Coffee Company

Juan Calderon

Westland Floral

SLO Village

Liz Boulia

Carolyn C.

Grocery Outlet

Trader Joe's

Costco Wholesale

Kim Byrnes Photography

Carey Mills

County of Santa Barbara

El Sabor Kitchen

Food 4 Less

Pinski-Portugal & Associates

Stacey Charrow

The Sports Dugout

Vons

We'd also like to thank the many people who have made donations under \$100 and those who made a gift directly to a resident. We sincerely appreciate each and every gift!

## Every gift you make to PSHH builds so much more than housing. Join us!

Online Mail pshhc.org/giving

3533 Empleo Street

San Luis Obispo, CA 93401 Phone

(805) 781-3088

Email

giving@pshhc.org

Federal Tax ID #95-2750154



Planned gifts are some of the most touching displays of support we receive. These special gifts have a profound and lasting impact on the lives of generations of residents who call PSHH home.

Anonymous
Anonymous
Jeanette & Corky Duncan
Gene Hershberger
Adele Rosen
Annette Schlosser
Sharon Turner



The Investors Circle recognizes those banking and financial institutions that have given philanthropically and are invested in the very foundations of our work.

Wells Fargo
Arthur J. Gallagher & Company
Bank of America Charitable Foundation
Founders Community Bank
Rabobank, N.A.



Long after a property has enjoyed its ribbon cutting, these designers, contractors and stakeholders continue their support to the programs which keep our residents thriving in their homes.

Comstock Homes

Bergantz Construction

Spurr Company

Culbert Construction & Plumbing

Thoma Electric, Inc.

Robert Andrew Fowler Landscape Architect
Carroll Building Company

To learn more about joining a Giving Circle, please email giving@pshhc.org

### **Tribute Gifts**

These gifts recognize friends, mark life's milestones, or memorialize a loved one. Thank you to those who have chosen to support us in such a meaningful way.

Anonymous in honor of Sheila Racicot

Christina Bird-Holenda in honor of Gillian Cole-Andrews

Peter & Charis Bratt in memory of Frank Renda

Gillian Cole-Andrews in honor of Victoria & Alexandra Andrews

Dale Ferer-Nissenson & Mike Nissenson in honor of Adele Rosen

Gene Hershberger in memory in Peggy Hershberger and in honor of Annathen Adam & Margo L. Sanders

Sophie Marsh in honor of Mike & Sue Marsh

Gabrielle Miller in memory of Paul Gillespie & Lila Miller

Rob Pearson in memory of Frank Renda & in honor of John Fowler

John & Cindy Peyton in honor of Frank Renda

Frank Schipper & Leslie Meadowcroft-Schipper in honor of Rob Pearson

Adriana Sousa in honor of Tony & Paula Sousa

Richard Heimberg & Karen Schloss in honor of Mr. & Mrs. Jeff Jacobs, Mr. & Mrs. Chuck Kaye, Mr. & Mrs. Bob Greene, Next Chapter Client, Mr. & Mrs. Riley Bechtel, Mr. Kyle Irwin, Ms. Anne Towbes, Mr. & Mrs. Travis Twining, Mr. David Crane & Mr. Jeffrey Klarik, DeThomas Bobo & Associates, and Mr. & Mrs. Brendan Bechtel

### Peoples' Self-Help Housing

With a mission to build permanent, supportive housing with site-based services that offer opportunities to change lives and strengthen communities, Peoples' Self-Help Housing is the longest serving nonprofit developer on California's Central Coast.

We support low income families, farmworkers, seniors, and veterans and provide welcoming environments for those living with disabilities and for the formerly homeless. Along with building and managing beautiful and accessible neighborhoods, we offer a wide range of services to promote health, well-being, and career success.

At PSHH we build so much more than housing; we build resilient neighborhoods, places residents are proud to call home.

### **Connect With Us | @pshhc**

















#### Printed on Recycled Paper

### **COVER TO COVER**









## 1200 Self-Help Homes and Counting!

Since its founding in 1970, PSHH has been coordinating self-help home builds throughout San Luis Obispo, Santa Barbara, and Ventura counties. This year, a group of finished homes in San Miguel reached a significant milestone for PSHH, the 1200<sup>th</sup> home completed through this life-changing program. Read more on page 4!